Intelligent Process Automation for the Government & Public Sector

About Gig Werks

Be it in the Cloud with Office 365 or on premise, Gig Werks has delivered award winning targeted and focused business solutions for departments and industries, built on Microsoft SharePoint.

Awards and Recognition

- Microsoft Gold Partner since the firm's beginning in 2001
- Virtual Technology Specialists for the Microsoft New York Enterprise Group
- 5 Time Microsoft SharePoint Technical Excellence Partner Award Winner
- Approved Vendor of Microsoft Legal & Corporate Affairs Group (LCA)
- Invited into the Partner Evidence Program for SharePoint 2007, 2010, 2013 & 2016
- Nintex Partner Award Winner

Solution Expertise for Full Microsoft Stack

- Office 365, SharePoint, Cloud Applications, Business Intelligence

Solution Expertise for Full Nintex Stack

- Workflow, Forms, Hawkeye, Document Creation, Nintex Workflow Cloud

Industry Business Solution Expertise in:

- Professional Services, Legal Firms & Departments, Facilities Management, Architecture/Engineering/Construction (AEC), Financial Services, Healthcare/Pharmaceutical

The Need to Automate Processes

- Drive Efficiency

- Drive accuracy

- Cloud Technology

- Connect Disparate Systems and Information

- Scalability

- Technology Limitations

- Reduce Risk

- Legacy Systems & WSP's Do Not Work in the Cloud or Hybrid Environments

Need for Automation in Government & Public Sector

- Public pressure to accelerate results

- Budget restraints create need to do more with less

- Increasing requirement for process modernization

- Greater demand for cross agency coordination and standardization

Solution Architecture: Then & Now
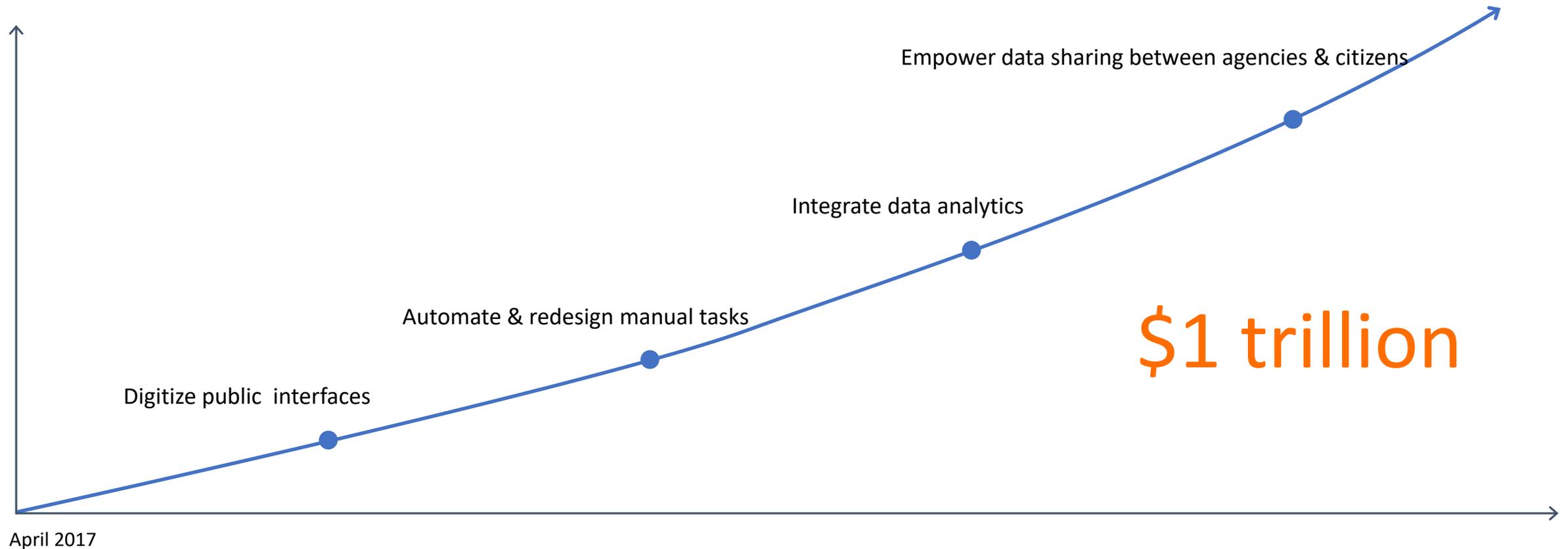
Then: Monolithic Solutions

- Requires server-side code
- Solutions are "one offs"
- Heavy reliance on IT support
- Service interruptions during upgrades
- Prolonged release of solution to business
- Delayed return of business value
- Dependency on specific versions of .NET

Now: App Solutions

- Nothing deployed to the farm directly
- Application value increases over time through reuse and extension of solution
- Focus is User Experience
- Minimal IT involvement
- No down time to deploy
- No limitations of versions of .Net or technology
- Rapid build and deployment

Value of Automation to Government & Public Sector

Opportunity for government productivity improvements with digital technologies

Empower data sharing between agencies & citizens

Integrate data analytics

Automate & redesign manual tasks

$1 trillion

Digitize public interfaces

April 2017

Government productivity: Unlocking the $3.5 trillion opportunity, McKinsey&Company

Intelligent Process Automation

Empower federal, state, and local governments to automate and optimize processes with a no-code workflow and content automation platform that's trusted by IT

Work Easier

Workflow and content automation that is easy to design and use, and trusted by IT.
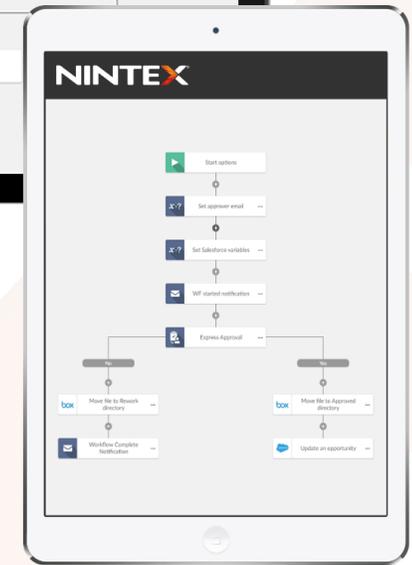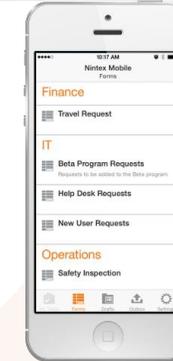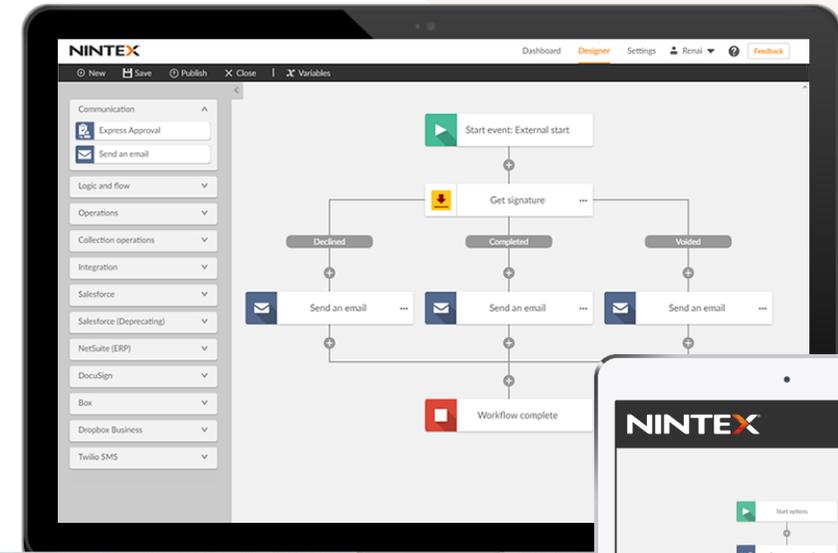
Work Faster

Enabling anyone to work within the applications that they know and use everyday.

Work Smarter

Combining people, workflows, and intelligence to optimize your processes from simple to sophisticated.

Why Automate Processes with Nintex

- One Tool to Automate All your Business Processes Across Departments & Use Cases

- Driven By the Business User (No Code)

- Easily Repurpose your IP to Drive Efficiency

- Rapid Build and Deployment

- Easily Manage and Adapt to Change

- Connect seamlessly to Cloud Systems Including:

Office 365   Microsoft Dynamics CRM   salesforce service cloud   SharePoint

box   Exchange   slack   DocuSign

Dropbox   Microsoft Azure   JIRA   Google

OneDrive   Marketo   Microsoft SQL Server   Google Drive

Nintex Workflow Platform

Advanced Workflow

Process Intelligence

Mobile Apps

Modern Forms

Document Generation

Do more with less.
Create efficiencies that save time, money and deliver greater citizen satisfaction.

Automate Across Government & Public Sector

Government administration

- Public Grants
- Entitlements
- License Applications

Emergency services

- Cross Agency Coordination
- Post Incident Reporting
- Staff Scheduling

Public works and services

- Infrastructure Development
- City Planning
- Environmental Protection

Defense

- Budget Planning
- Asset Lifecycle Management
- Multilevel Security Clearance

Operations

Human Resources — Compliance — Legal & Regulatory — Purchasing & Procurement — Finance & Accounting

Automate Across Departments & Use Cases

Contracts
- **Contract generation**
- Proposal generation
- Customer order forms
- eSignatures

Site operations
- Openings
- Change requests
- Optimizations
- **Incident Reporting**

Quote to cash
- Large deal approval
- Rev rec policies
- **RFI/RFP**
- Credit and collection actions

Customer engagement
- **Customer feedback**/CSAT
- Product and service feedback

Business documents
- Quarterly bus. reviews
- **Pipeline reports**
- Financial forecasts

Demand gen
- Campaign planning
- Collateral review
- Press release approval
- **Lead capture**

Product innovation
- Requirements mgmt.
- Release management
- Stage-Gate process

Employee engagement
- Employee on/off-boarding
- **Performance management**
- Ideation/feedback

Consumption documents
- **Account plans**
- Channel reviews
- Customer activity reports

Field service
- Safety inspection
- Site surveys
- Process compliance
- **Work orders**
- Site data collection

Compliance
- **Monitoring/data collection**
- Quality control & testing
- Security controls
- Failover
- Incident management

Sales success
- RFI/RFP management
- Pricing negotiations
- **SOW processing**
- CMU management

Today's Demonstration

- Automation of Manual Paper Based Process

- Property Tax Refund Claim

  - Mobile, Web & Paper Based Forms

  - Integration with Case Management System (Salesforce)

  - Multi-Level Approval

  - Document Generation

  - Performance Metrics & Auditing

The Gig Werks Modernization Assessment

- The Gig Werks Modernization Assessment & Planning are applicable for use with Microsoft Programs (i.e. - BIF, DPS, etc.)

Review Legacy Systems and Processes

Detailed use cases

Conversion Path

Documented Use Cases aligned to the recommended conversion path

Modernization Assessment

Detailed project estimate of transforming these systems to modern, automated solutions & applications.

Agile Solution Build

Intelligent Process Automation with Modern Tools (Nintex) connecting content across the enterprise

NINTEX PARTNER AWARD WINNER

Microsoft 5X PARTNER AWARD WINNER

Questions & Answers

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